



NEWS RELEASE

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HALO DEVELOPS BESPOKE E-LEARNING TOOL FOR ISOMA SMALL FOOTPRINT TROLLEY PACKERS

On Demand Training solution offers “voice of reassurance” whilst helping reduce downtime and improve filling line efficiencies

Halo Support Services (tel: 01635 201768) has recently developed a fully interactive CD-based On Demand Training (ODT) tool for use by conveying and specialist handling equipment manufacturer Isoma. Specially designed to reduce downtime and increase dairy and beverage filling line efficiencies, this bespoke e-learning solution provides clear and concise instruction on the operation and maintenance of Isoma’s state-of-the-art small footprint trolley packer.

Halo’s easy-to-use training solution uses a combination of stimulating animation, video and audio commentary to provide filler line personnel with guidance on all aspects of the trolley packer, including a general introduction, operational advice, health & safety, identifying and rectifying faults and cleaning and lubricating.

Scott Riley, Isoma’s Technical Director comments: “We are very pleased with the Halo training package. In fact, it is already being used alongside our trolley packers at one of the UK’s leading dairies.

He continues: “The training offers a voice of reassurance and provides production personnel with a better understanding of the equipment. It gives well-founded confidence in their ability to resolve issues without the need to interrupt or stop a line to request assistance.”

Isoma’s small footprint trolley packer has been specially developed for dairy producers, from the small farm-run organisations to the super dairies, filling high density polyethylene (HDPE) bottles. Half the size of conventional packers, these robust and reliable units can be grouped together to operate as a collective, sharing the load. This groundbreaking approach results in a more moderate machine running speed and reduced maintenance.

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The special modular design allows the packers to be installed in many formats, for example, as a dual machine for slow filling applications or as a multiple packer system for high-speed filling lines. When installed in multiples for the latter, the high availability of packer capacity helps to minimise any downtime caused by packer micro stoppages and achieve unparalleled packaging efficiencies.

As well as ODT, Halo now offers a wider range of solutions to equipment manufacturers and end users in the food, beverage and pharmaceutical production and processing markets, all of which are designed to further improve production efficiencies and have a positive impact on the bottom line.

Halo's expanded portfolio is geared towards ensuring better and more efficient use of production equipment within the food, beverage and pharmaceutical markets. Mainly aimed at better communications techniques, it includes operational and service manuals, health & safety documentation, standard operating procedures, as well as sales & marketing support materials.

In addition, for customers requiring a higher level of support, Halo is able to utilise its extensive engineering and technical expertise to conduct complete reviews of plant processes and operating procedures.

ENDS

Notes to editors:

About On Demand Training:

ODT allows the user to manage their own training at a pace and level they feel comfortable with and gives them access to information at any time of the day or night. It improves morale by demonstrating a clear investment in people and can be easily modified and expanded as plant operation changes with the introduction of new products. Providing instant operation information about equipment and processes, ODT ensures personnel have access to training at all times including night shifts when providing support and maintaining top performance is particularly challenging.

ODT modules can be conveniently accessed via PC's, laptops, or web-based browsers. Help links also keep operators in close contact with equipment suppliers minimising downtime and improving profitability.

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